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# **Analyzing Speech Act on Public Sentiment in Responses to President Prabowo's New Policies Post on Instagram**

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Abstract, In the digital era, social media platforms like Instagram have become critical arenas for public discourse, especially in political communication. This study investigates public sentiment and expressive speech acts in Instagram comments responding to two of President Prabowo's key policy announcements: the Free Nutritious Meal Program and the policy of direct bank transfers for regional ASN teacher allowances. Guided by Searle's theory of speech acts, particularly expressive acts such as thanking, complementing, congratulating, deploring, condoling, apologizing, and welcoming, the study analyzes 60 purposively selected comments, 30 for each policy. The findings show that deploring dominates the discourse, with 67% in the meal program post and 73% in the ASN allowance post, indicating prevailing negative sentiment marked by criticism, disappointment, and frustration. Positive speech acts such as complimenting and thanking were present but marginal. These results highlight the importance of transparent policy implementation and the need for improved public communication strategies to address citizen concerns more effectively on digital platforms.

Keywords: Expressive Speech Act, Policy, Sentiment.

#### 1. INTRODUCTION

In the contemporary digital era, social media platforms have become pivotal arenas for public discourse, enabling individuals to freely express their opinions, emotions, and reactions to a wide range of issues, including government policies. Instagram, with its interactive features and broad user base, serves as a dynamic space for public sentiment to flourish and be publicly visible. The platform allows users to directly engage with political figures and their initiatives, making it a valuable source of data for understanding collective responses.

One of the most discussed topics recently has been the new policies introduced by President Prabowo, particularly the Free Nutritious Meal Program and the new mechanism for distributing regional ASN teacher allowances directly to teachers' personal bank accounts. These initiatives have attracted widespread attention and varying public responses on Instagram, especially on President Prabowo's personal account, where users actively share their views.

This study explores these public reactions through the lens of Speech Act Theory, first introduced by John L. Austin (1962) and further developed by John Searle (1969). The theory posits that language does not merely convey information but performs actions, known as speech acts. Of particular interest in this study is the expressive speech act, which reflects the speaker's psychological state in response to certain events or policies.

By focusing on expressive speech acts such as thanking, congratulating, criticizing, welcoming, or lamenting, this study aims to uncover the underlying sentiments and emotional engagement of the public towards President Prabowo's new policies. Through an analysis of Instagram comments, this research seeks to categorize public sentiment (positive, negative, or neutral) and understand how people emotionally and contextually respond to political decisions in the digital space. The findings are expected to provide deeper insight into how public opinion is formed and articulated through language on social media.

# 2. LITERATURE REVIEW

#### **Sentiment Analysis**

Sentiment analysis is a technique that is performed mechanically to comprehend, extract, or process text data to determine information about sentiments included in a sentence (AlBadani et al., 2022; Singh et al., 2017). Sentiment Analysis, also known as Opinion Mining, is the process of identifying, recognizing, and categorizing users' emotions or opinions about services such as movies, products, events, or other attributes as positive, negative, or neutral. The primary sources for this analysis are social communication platforms, including websites with reviews, forum discussions, blogs, microblogs, Twitter, and others.

This research field has gained significant popularity due to the abundance of opinionated data available online, which helps users make informed decisions in their daily lives. A large volume of such data is stored in digital form. For a specific topic or opinion, sentiment analysis works by mining this data and producing relevant insights.

Research in sentiment analysis often focuses on emotion-based summarization and the extraction of feelings or mental states. It utilizes Natural Language Processing (NLP) to track public emotions and opinions on particular topics, products, or services. Sentiment Analysis has increased a lot of acceptance among various zones like politics, business, and marketing or selling.

# **Theoretical Framework**

#### **Speech Act**

Speech act theory, based on the foundational work of Austin and Searle, provides a framework for understanding how utterances in digital settings function beyond merely conveying information (Epelde, 2020; Hanna & Richards, 2019). Speech acts are categorized into locutionary acts, which represent the literal meaning; illocutionary acts, which convey the intended action; and perlocutionary acts, which describe the effect on the listener.

Searle (1969) enhances Austin's speech act theory by recognizing two kinds of discourse acts: direct and indirect speech acts. Searle puts illocutionary demonstration into five classes:

- 1. Assertives: These are statements that represent a situation on the earth which could be right or wrong. They commit a speaker to the truth of the propositions expressed.
- 2. Directives: These are statements that compel or make someone else's action fit the propositional element. It is generally used to give order in this way, making the listener make a specific move, request, command or advice.
- 3. Commissives: These statements submit the speaker to certain future activity. It could be as a guarantee.
- 4. Expressives: The aim of expressive statements is to express sincerity of the speech act like sympathy.
- 5. Declaratives: These statements are aimed to state something and make it so. For example, mentioning someone's mistake and declaring a war.

# **Expressive Speech Act**

According to Searle (1979) & Ilie & Norrick (2018), expressive speech acts have some types, they are thanking, apologizing, congratulating, condoling, deploring, complementing, and welcoming. In addition, Searle (1979) stated that the speaker is not attempting to get the world to become compatible with the words or the words to be compatible with the world when performing an expressive speech act, but the real meaning or intention of the expressed proposition. These expressions are applied in human communication based on the context. Expressive speech acts occur in people's daily utterances, because people express their feelings about pleasure, likes, dislikes, joy, sorrow, or pain (Yule, 1996). In other words, the expressive speech act is related to people's feelings that exist when the utterance is made. In this research, the researchers applied the expressive speech act types as below.

# a. Thanking

In expressing thanks, it is applied when the speaker expresses gratitude towards an action from the hearer (Searle & Vanderveken, 1985). In addition, it represents the speaker's grateful feeling for something. The expressive word used in this type is thank you or thanks.

# b. Apologizing

Apologizing is kind of a regret expression. It is applied when the speaker expresses regret or sorrowful feelings toward an action which the speaker is responsible for (Searle & Vanderveken, 1985). The words that are used in this type are sorry, apologize, and regret.

# c. Congratulating

Congratulating is an expression of pleasure that is given to the hearer without involving any actions (Searle & Vanderveken, 1985). It is the opposite of a condoling expression. The word that is used in this type is congratulations.

# d. Condoling

This type of expressive speech act is the opposite of congratulating. Condoling is applied to express sympathy towards some bad or misfortune things (Searle & Vanderveken, 1985). There are some expressions that the speaker uses to show his condolences to the hearer.

# e. Deploring

Deploring is applied to express outraged, sorrow, disappointment, or strong regret by bewailing or bemoaning (Searle & Vanderveken, 1985). The expression in this type is similar to condoling, however it is only applied when the speaker agrees that someone needs to be responsible for the feeling.

# f. Complimenting

Complimenting is expressing approval of the hearer for something good, it is applied when the speaker expresses or reacts to something good action or performance from the hearer (Searle & Vanderveken, 1985).

#### g. Welcoming

Welcoming expression is to welcome the hearer. It is applied to express a pleasure or good feeling for the hearer's presence or arrival (Searle & Vanderveken, 1985).

# The Role of Expressive Speech Acts in Political Communication

In recent years, social media has provided influential figures, such as political leaders, party representatives, and heads of state, with a powerful tool to communicate directly with the public, manage crises, and control narratives in real time (Fatema et al., 2023). Unlike traditional media, where messages are carefully filtered and mediated, platforms like "X, Instagram, Facebook, etc." allow these figures to engage with the public in a seemingly personal and immediate manner. Political leaders carefully craft their statements to maximize impact, clarity, and persuasiveness, recognizing that every post could elicit immediate reactions from a global audience (Zhang et al., 2024). According to Al-Shboul et al. (2024),

expressive speech acts serve as effective tools for politicians to influence public opinion and shape political discourse, as they allow leaders to communicate their emotional and psychological stances on issues, thus reinforcing their ideological positions and connecting emotionally with their audience.

#### **Previous Studies**

Several studies have explored the use of expressive speech acts on social media, particularly in the context of Instagram comments. These studies serve as the foundation and comparison for the present research. A study by Fadillah et al. (2024) focused on analyzing expressive speech acts in Instagram comment sections and their relevance to moral education among students. The researchers identified five dominant types of expressive acts: hope, invitation, praise, criticism, and congratulation. The findings reveal that criticism is the most commonly used form of expression. Significantly, it was found that there was a relationship between expressive speech and the formation of student moral values. This study emphasizes that teachers play an important role in guiding students to understand and use expressive speech properly, which can affect their moral development. Not only that, this study also states that expressive language on Instagram can reflect user attitudes and indirectly affect the formation of students' moral values in the digital era.

Similarly, Fitriyah et al. (2023) conducted a study on comments found on the BBC Arabic Instagram account, focusing on expressive speech acts such as appreciation and disapproval. The results showed that the nature of criticism that is expressed outright among social media users may not be in line with traditional Arab cultural values. This difference highlights the potential change in communication style that is influenced by the dynamics of individuals in social media. Important findings from the study also found that social media users tend to express criticism more often than praise. The ratio of critical comments to respectful comments was reported as 87:13. This managed to show a very significant prevalence of negative feedback over positive comments. Revealing a significant trend towards critical expression in social media comments, raising questions about the cultural implications and nature of communication that is developing in the digital era. This finding underlines the importance of understanding how social media platforms can shape language and social interaction.

Another relevant study by Simanullang and Fatmawati (2024) examined expressive speech acts in the comment section of the @infopku\_Instagram account. They categorized the speech acts into various types such as expressing enthusiasm, criticism, hope, and gratitude. Their research revealed that in social media, many expressions are found, but for a category

that is often found, especially in their studies, critical and emotional expressions occupy the top position and are very dominant. Not only that, the important findings from this study really highlight the main role of social media data, which is that social media, especially Instagram, provides space for users to express various expressions, as well as convey feelings towards public information.

These studies inform the current research by demonstrating how expressive speech acts can reveal the sentiment of social media users. However, the present study differs by focusing specifically on public responses to a national policy President Prabowo's Free Nutritious Meal Program and by classifying sentiment based on expressive speech functions (e.g., Thanking, Apologizing, Congratulating, Condoling, Deploring, Complementing, Welcoming) to determine whether the sentiment expressed is positive, negative, or neutral.

## 3. METHODOLOGY

Research methodology is an effort to investigate and investigate a problem using scientific methods carefully and precisely to collect, process, analyze data and draw conclusions systematically and objectively (Abubakar, 2021). This research employed qualitative methods, which examine the condition of the object with the researcher as the key instrument. The data collected are descriptive, and are analyzed thematically or interpretively. According to Creswell (2018), in qualitative research, researchers make interpretations about the meaning of the data. In this research, the researcher will analyze research objects by using expressive speech acts. The research data will be based on the comment section of President Prabowo's Instagram posts, particularly those related to the Free Nutritious Meal Program and the new mechanism for distributing regional ASN teacher allowances directly to teachers' personal bank accounts. This approach allows for an in-depth understanding of how the public emotionally and communicatively responds to these government initiatives through language.

## 4. RESULT AND DISCUSSION

#### **Results**

Data collection in this study is based on a compilation of comments from President Prabowo's Instagram posts. The selected posts are those that specifically address the Free Nutritious Meal Program and the new mechanism for transferring regional ASN teacher allowances directly to teachers' personal bank accounts. To ensure a manageable and focused analysis, a total of 30 comments are taken from each selected post. These comments are purposively sampled based on their relevance to the discussed policy and the presence of

emotional or opinionated content. This limitation allows for a detailed categorization and interpretation of expressive speech acts, such as thanking, apologizing, congratulating, condoling, deploring, complementing, and welcoming. By focusing on these selected comments, the study aims to identify patterns in public sentiment and how users express their psychological states in response to the policies through language.

# Prabowo's Nutritious Meal Program



Figure 1. Prabowo's Free Nutritious Meal Program

The data were analyzed qualitatively using analytical techniques based on Searle's classification of expressive speech acts. From a total of 1,958 comments on President Prabowo's Instagram posts, 30 comments were purposely selected for analysis based on their relevance and clarity in expressing public sentiment. These comments were then categorized into seven types of expressive speech acts: thanking, apologizing, congratulating, condoling, deploring, complementing, and welcoming. A total of 30 selected comments were analyzed, and the classification of expressive speech acts based on these comments is presented below.

Table 1. Results of 30 comments that have been analyzed about Nutritious Meal Program

NO	Username	Comments	Type of	Sentiment	Explanation
			Expressive		
			Speech Act		
1.	@teds****	Bapak sehat selalu	Complementing	Positive	Expresses
		dan doa terbaik			support and
		untuk semua			gratitude,
		program yang Bapak			wishing success
		sedang usahakan			for the
		berjalan lancar dan			president's
		mensejahterakan			program.
		rakyat di negeri ini			
2.	@aisy****	Optimis tapi gak tau	Deploring	Negative	Blames the
		kenyataan kebutuhan			president for
		rakyat. Obsesi			not
		kosong			understanding
					the public's real
					needs.
3.	@pras****	ok gas ok gas gitu	Deploring	Negative	Criticizes
		aja terus sampai upin			unfulfilled
		ipin lulus tk woy.			promises and
		Pak itu			worsening
		pengangguran			unemployment.
		merajalela, phk			
		semakin banyak.			
		Mana janjimu			
		katanya 19 juta			
		lapangan kerja?			
4.	@doni****	Program ga bermutu,	Deploring	Negative	Condemns the
		buang-buang			program as low
		anggaran.			quality and
					wasteful.
5.	@perd****	Banyak ya media	Deploring	Negative	Criticizes the
		televisi yang PHK			program for
		•	•		

		massal karna			causing
		efisiensi pemerintah.			inefficiencies
		Duhhh gimana ya			and job layoffs.
		nasib Indonesia klo			
		gini terus			
6.	@herd****	Lebih penting makan	Deploring	Negative	Compares the
		gratis di bandingkan			food program to
		kepala kluarga yang			the reality of
		Ter PHK akibat			job losses.
		OMON-omon 19 JT			
		lapang pkerjaan '			
		yng GK suka skip			
		NO KOMEN			
7.	@olra***	Pak gemoy, berantas	Deploring	Negative	Blames the
		premanisme jgn d			president for
		bekingin. Ap.???			lacking action
		Gak berani?? Apa			against
		perlu masyarakat yg			thuggery and
		memberantas nih???			questions his
					courage.
8.	@habi****	Evaluasi lagi pak,	Deploring	Negative	Suggests
		mubazir buang2			reevaluation
		anggaran, banyak yg			due to wasted
		keracunan juga			budget and food
					safety issues.
9.	@mmmu**	Program ngga tepat	Deploring	Negative	Criticizes poor
	**	sasaran jangan			targeting and
		diteruskan dong,			suggests better
		harusnya budgetnya			fund allocation.
		digunakan untuk			
L	L	l .	I	l	ı

		modal usaha para			
		orang tuanya			
10.	@doni****	Program yang terlalu	Deploring	Negative	Criticizes the
		dipaksakan, hasilnya			forced
		berantakan			implementation
					that led to poor
					outcomes.
11.	@rega****	Pak anak buah bapak	Deploring	Negative	Questions
		pernah bilang "yang			dismissive
		keracunan cuma			response to
		0,5%", maksudnya			food poisoning
		0,5 itu nyawa yang			incidents.
		gak perlu dianggap			
		atau gimana pak?			
		(bertanya dengan			
		nada sopan)			
12.	@ariw****	Pak tolong tegur itu	Deploring	Negative	Criticizes
		yg bilang "yang			justification that
		keracunan cuma			downplays
		0.5% aja" Mau			human life lost.
		0.00000001% pun			
		itu tetap nyawa			
		manusia			
13.	@doni****	PROGRAM YG	Deploring	Negative	Condemns poor
		TERLALU			program results
		DIPAKSAKAN			due to forced
		HASILNYA			implementation.
		BERANTAKAN			
14.	@she_ ***	Mohon dievaluasi Ig	Deploring	Negative	Criticizes
		ke lapangan			program
		pakbanyak			execution,
		masalahusul klo bs			transparency,
		per dapur cukup 500			and scale;

		porsi saja sehingga			suggests
		para katering dan			practical
		UKM jg kantin			improvements.
		sekolah bs			
		merasakandan ga			
		perlu yayasan untuk			
		menjadi			
		mitrabukankah itu			
		cita cita awal			
		tercetusnya MBG			
		ini, skrg di daerah			
		siapa mitra BGN			
		kurang transparan,			
		apalagi dengsn 1			
		dapur 3000 porsi			
		lebih beresiko dan			
		biaya mahal pula			
15.	@aida****	The best president ke	Complimenting	Positive	Compliments
		8 anak Indonesia			the president's
		sehat cerdas dan			leadership and
		pintar			impact on
					children.
16.	@bula****	Pak prabowo adalah	Complimenting	Positive	Expresses
		seorang pemimpin			admiration for
		yang ikhlas dan			the president's
		sabar			sincerity and
					patience.
17.	@nara****	Pa presiden yg	Complimenting	Positive	Praises the
		merakyat jujur adil			president's
		dan tegas sehat2 pa			honesty and
					leadership style.
18.	@_ini****	Sehat sehat ya pakk	Complimenting	Positive	Wishing good
1	1	İ	İ	i	health to the

					president
					respectfully.
19.	@mich***	Bapak Prabowo	Complimenting	Positive	Supports and
	*	presiden RI			acknowledges
					Prabowo's
					presidency.
20.	@sadi****	Pak gimana ini di	Deploring	Negative	Complaints
		tiap desa jadi banyak			about
		infak penarikan tiap			unexpected
		rumah.			additional
					community
					charges.
21.	@okda***	Tapi di tempat anak	Deploring	Negative	Concerns about
	*	saya makanannya ga			food quality in
		layak pak, basi.			school meals.
22.	@mrif****	Udah banyak kasus,	Deploring	Negative	Expresses
	**	baru di evaluasi.			disappointment
		Gini ya pemimpin			and criticism
		yang tiap pidato atau			toward the
		orasi "saya rela mati			government's
		demi rakyat"			slow response
					in handling the
					cases.
23.	@motu***	Gak penting	Deploring	Negative	Expresses
					rejection or
					belittlement of
					the government
					policy content.
24.	@i_am_**	Sangat terkesan	Complimenting	Positive	Conveys praise
	**	dengan pak prabowo			or appreciation
		dekat ke berbagai			for Mr.
		kalangan bukan			Prabowo's

		hanya ke kalangan			attitude or
		elit saja			behavior.
25.	@anur***	Kami bangga bisa	Complimenting	Positive	Expresses a
	*	berada di sisi pak			sense of pride
		prabowo			and support.
26.	@self****	Keren banget	Complimenting	Positive	Conveys praise
	*	presiden milenial			and admiration
		Prabowo			for President
					Prabowo.
27.	@rupa****	Pelanggaran hukum	Deploring	Negative	Criticizes or
					expresses
					disapproval of
					actions
					considered to
					violate rules or
					laws.
28.	@wid****	Pak, preman jangan	Deploring	Negative	Expresses
	*	dikasih panggung.			concern and
		Kacau entar negara			criticism about
		ini			conditions that
					could lead to
					chaos.
29.	@gar****	Kirain tegas	Deploring	Negative	Contains
		prabowo ini			disappointment
					or criticism
					toward the
					expected
					firmness.
30.	@sri****	Tapi pak nyata nya	Deploring	Negatif	Expresses
		realisasi ga ada.			dissatisfaction
		Katanya anak			and criticism
		sekolah makan			toward
		gratis, tapi nihil			

		unfulfilled
		promises.

Based on the analysis of 30 comments out of a total of 1,958 on President Prabowo's Instagram post about the nutritious meal program, the majority of comments reflected expressive speech acts categorized as *deploring*, indicating criticism and disappointment toward the program's implementation. This negative sentiment reveals public dissatisfaction with the program's quality and effectiveness, as well as concerns about its impact on the community. On the other hand, some comments were *complimenting*, expressing praise and support for the government's efforts through this program. Overall, negative sentiment was more dominant, highlighting the need for evaluation and improvement in the program's execution, along with more effective communication to better address public aspirations on social media.

Prabowo's Policy on Direct Bank Transfers for Regional ASN Teacher Allowances



Figure 2. Prabowo's Policy on Direct Bank Transfers for Regional ASN Teacher
Allowances

The data were analyzed qualitatively using analytical techniques based on Searle's classification of expressive speech acts. From a total of 6,628 comments on President Prabowo's Instagram post regarding the direct transfer of regional ASN teacher allowances to teachers' personal bank accounts, 30 comments were purposely selected for analysis based on their relevance and clarity in expressing public sentiment. These comments were then categorized into seven types of expressive speech acts: thanking, apologizing, congratulating,

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condoling, deploring, complementing, and welcoming. The classification of expressive speech acts based on these selected comments is presented below.

 $\begin{tabular}{ll} Table 2. Results of 30 comments that have been analyzed about direct bank \\ transfers for regional ASN \end{tabular}$ 

NO	Username	Comments	Type of	Sentiment	Explanation
			Expressive		
			Speech Act		
1.	@tat****	Sehat-sehat pak	Complementing	Positive	A wish for good
		Prabowo			health.
2.	@huk****	Terima kasih pak	Thanking	Positive	Expressing
		sudah mempercepat			gratitude for
		casn 2024 terutama			accelerating the
		pppk tahap 1			process.
3.	@iza****	Prabowo ini bikin	Deploring	Negative	Criticism of the
		masalah sendiri,			leader's self-
		selesain sendiri,			praise and
		puji sendiri			problem-handling.
4.	@tis***	Bapak tidak cocok	Deploring	Negative	Rejection of the
		jadi pemimpin			leader's
					capability.
5.	@gil****	Keren wo	Complementing	Positive	A brief
					compliment.
6.	@gfr***	Bikin kebijakan	Deploring	Negative	Criticism of
		jangan seenaknya			arbitrary
					policymaking.
7.	@yam****	Hore PNS THR ga	Deploring	Negative	Irony criticizing
		kena pajak, swasta			unfair policy
		pajaknya gede			differences.
		banget. Keadilan			
		sosial bagi seluruh			
		rakyat Indonesia			
8.	@wan****	Terimakasih pak	Thanking	Positive	Expression of
		atas percepatan			gratitude.
		CPNS pak			
9.	@lam****	Dikhianati	Deploring	Negative	Expression of
		pemimpin sendiri			betrayal and
					disappointment.

10.	@rah****	Kacau banget	Deploring	Negative	Complaint about
		negara ini sekarang			the current state of
		plis			the country.
11.	@xgd***	Sehat pak? Kalo	Deploring	Negative	Sarcastic criticism
		sakit minum obat			toward erratic
		dulu, jangan aneh-			behavior.
		aneh			
12.	@ezy****	Bila omongan	Deploring	Negative	Criticism of
		penguasa tidak			authoritarian
		boleh dibantah,			speech control.
		kebenaran pasti			
		terancam			
13.	@bri****	Sehat-sehat terus	Complementing	Negative	Positive wishes
		dan berkah selalu			and support.
		presidenku			
14.	@ses****	Aturan tilang	Deploring	Negative	Criticism of a
		gimana itu pak,			policy that seems
		sama aja merampas			exploitative.
		aset rakyat			
15.	@rua****	Terimakasih pak	Thanking	Positive	Expressing
		prabowo dari kami			gratitude.
		CASN			
16.	@ron****	Kukira bakal lebih	Deploring	Negative	Disappointment
		baik di era bapak,			with unmet
		ternyata makin			expectations.
		mundur			
17.	@ruw****	Presiden kinerja	Deploring	Negative	Negative
	*	terburuk dan tidak			evaluation of
		ada bukti nyata			performance.
18.	@ris****	Satu minggu, satu	Deploring	Negative	Criticism of
		masalah			recurring
					problems.
					r

19.	@saw****	Kirain ganti	Deploring	Negative	Expresses
		presiden bakal lebih			disappointment
		baik, eh ternyata			and frustration.
		malah makin rusak			
		negara ini			
20.	@nau****	Menuju	Deploring	Negative	Pessimistic view
		kemunduran			of the country's
		Indonesia			direction.
21.	@she****	Nyesel pilih anda	Deploring	Negative	Expression of
		pak			regret and
					disappointment.
22.	@iqb****	Indonesia gelap	Deploring	Negative	Negative
					expression of the
					country's
					condition.
23.	@mat****	Cukup 1 periode aja	Deploring	Negative	Expression of
		pak, kami kecewa			disappointment
					and rejection.
24.	@fik****	Negara dengan	Deploring	Negative	Criticism of the
		sistem yang kacau			national system.
25.	@aka****	Keren bapak sehat	Complementing	Positive	Praise and good
		selalu			wishes.
26.	@yaa****	Polisi & TNI hama	Deploring	Negative	Expression of
		menyusahkan			criticism and
					resentment toward
					the police and
					military.
27.	@yah****	Mending lo tobat	Deploring	Negative	Personal attack
		deh, fokus ibadah			with a sarcastic
		aja udeh			tone.
28.	@ahm****	Pemerintahan lo	Deploring	Negative	Offensive and
		tolol pak, urusin tuh			insulting criticism

					of the
					government.
29.	@rxx****	Semangat	Complementing	Positive	Encouraging
		presidenku			message and
					support.
30.	@pak****	Mantap banget nih	Deploring	Negative	Harsh sarcasm
		negara, dijajah			criticizing national
		pemerintah sendiri			conditions.

Based on the analysis of 30 comments from a total of 6,628 on President Prabowo's Instagram post about direct bank transfers for regional ASN teacher allowances, most comments expressed deploring speech acts with negative sentiment, showing public dissatisfaction and criticism regarding fairness and policy management. However, some comments were complimenting or thanking, reflecting appreciation for efforts to improve civil servants' welfare. Overall, the negative sentiment was dominant, indicating a need for better policy transparency, fairer implementation, and improved communication to address public concerns effectively.

#### **Discussion**

# Prabowo's Nutritious Meal Program

Based on the classification of expressive speech acts into thanking, complementing, congratulating, deploring, condoling, apologizing, and welcoming, this study found that the majority of comments on the nutritious meal program post fall under the category of deploring, which includes expressions of criticism, complaints, and disappointment. Out of 30 selected comments, 20 comments (67%) were classified as deploring. Meanwhile, 8 comments (27%) expressed complementing, and only 2 comments (7%) were categorized as thanking. No comments were identified as apologizing, congratulating, condoling, or welcoming, indicating that public discourse surrounding this program was predominantly critical and evaluative.

Table 3. The Result of People's Comments in Percentages

<b>Type of Expressive Act</b>	Frequency	Percentage (%)
Thanking	2	7%
Complimenting	8	27%
Deploring	20	67%
Apologizing	-	0%
Congratulating	-	0%

Condoling	-	0%
Welcoming	_	0%

# Prabowo's Policy on Direct Bank Transfers for Regional ASN Teacher Allowances

Based on the classification of expressive speech acts into thanking, complementing, congratulating, deploring, condoling, apologizing, and welcoming, this study found that the majority of comments on the policy of direct bank transfers for regional ASN teacher allowances fell under the category of deploring, which included expressions of dissatisfaction, criticism, and frustration. Out of 30 selected comments, 22 comments (73%) were classified as deploring. Meanwhile, 6 comments (20%) expressed complementing, and 2 comments (7%) were categorized as thanking. There were no comments identified as apologizing, congratulating, condoling, or welcoming, showing that the public discourse was largely negative and focused on critique.

Table 4. The Result of People's Comments in Percentages

<b>Type of Expressive Act</b>	Frequency	Percentage (%)
Thanking	2	7%
Complimenting	6	20%
Deploring	22	73 %
Apologizing	-	0%
Congratulating	-	0%
Condoling	-	0%
Welcoming	-	0%

The analysis of public comments on both Prabowo's Nutritious Meal Program and the policy on direct bank transfers for regional ASN teacher allowances reveals a dominant pattern of *deploring* as the most frequent expressive speech act. This indicates a general public dissatisfaction with both programs. While a smaller portion of the comments showed appreciation through thanking and complimenting, the overwhelming presence of criticism, disappointment, and frustration highlights the need for the government to address public concerns more effectively. These findings suggest that clearer communication, more inclusive policy-making, and responsiveness to feedback may help improve public perception and engagement.

#### 5. CONCLUSION

The analysis of public responses to President Prabowo's Free Nutritious Meal Program and the direct bank transfer policy for regional ASN teacher allowances reveals a dominant use of deploring speech acts, reflecting widespread criticism and dissatisfaction. While a small proportion of users expressed support through thanking and complimenting, the prevailing sentiment across both policy discussions was negative. This pattern suggests that the public expects more inclusive, transparent, and responsive governance. The findings emphasize the value of analyzing expressive speech acts to understand public opinion in digital spaces, and they underscore the need for the government to strengthen communication strategies and policy delivery to build greater trust and public engagement.

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